



**York and Scarborough  
Teaching Hospitals**  
NHS Foundation Trust

## **Role Description**

The York and Scarborough Maternity & Neonatal Voices Partnership (MNVP) has an exciting opportunity available and is looking to recruit a lay **Engagement Lead to cover the Scarborough and coastal area.**

The York and Scarborough Hospital Trust provides care in York, Scarborough, Bridlington, Malton, Whitby, Selby and Easingwold communities with the MNVP also covering this geographical patch. The Scarborough Engagement Lead would have a primary focus of the coastal area from Whitby to Bridlington and across into Ryedale/Pickering.

It would be necessary for the candidate to be able to travel as part of the role and ideally live within this area.

## **What is an MNVP?**

Maternity and Neonatal Voices Partnerships hold responsibility to act as multidisciplinary working groups with the primary function of embedding the service user experience as a method for review and co-design of maternity services.

The groups are made up of a Lay Chair, MNVP roles, women, birthing people and their families, healthcare professionals such as Midwives, Health visitors, GP's, support workers, local commissioners, charities, and community groups.

For further information please follow the links to the [York MNVP](#) webpage and the [York Facebook Page](#)

## **About the role:**

The engagement lead will primarily focus on gathering feedback from the families in the local area, this may be through attending established groups and events or hosting your own. This feedback will be reported back into the MNVP and to the York & Scarborough Teaching Hospital Foundation Trust. This would be through a number of ways, such as the quarterly MNVP meeting at York, and through workstream meetings located at Scarborough Hospital.

The role is expected to engage with all aspects of the maternity journey and champion the voice of the service user. This is to ensure choice and safety is considered in every aspect of care. You will be responsible for the area surrounding Scarborough ensuring that the co-production of services and information reflects that of the feedback and needs of families in this region.

The York & Scarborough MNVP is one of four MNVPs in the Humber and North Yorkshire area. Others include: Hull, East Riding of Yorkshire and North & North East Lincolnshire. The MNVP Chairs work closely with the Local Maternity and Neonatal System (LMNS) Group Lead to identify themes across the area and input into maternity strategy.



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The LMNS is a partnership of organisations, women and their families working together to deliver improvements in local maternity services. With a vision for maternity and neonatal services in Humber and North Yorkshire to be kind as well as safe for all, by supporting and enabling our teams to consistently provide personalised, supportive, and informed care, with empathy, understanding and compassion.

More information can be found on the [LMNS Website](#)

## **Remuneration and Time**

The MNVP Committee Roles are remunerated at £150 per day (7.5 hours)

This is in line with the NHS PPV Policy ([here](#)) and does include expenses for travel, remote meetings, childcare and refreshments.

The Scarborough Engagement Lead is based on **four days per month** and will initially be for **6 months** when the role will be reviewed.

Due to the nature of the role, the ideal candidate will be required to work flexibly around meetings and may choose to split this into half days or hours. The candidate will be required to log their hours and they will be responsible for managing their own time and monthly catch ups with the MNVP Chair. The Chair will help to prioritise your time and requirements.

It's important to note that this is a self-employed role and you will need to register as self-employed. The reason for this is to ensure that the lead is considered an independent voice.

This means that they can be a critical friend in improving our maternity services in the areas of Scarborough. It also ensures a safe mechanism for our service users to provide feedback that will be anonymised, so they won't have a fear of any repercussions for providing their own experiences, thoughts and feelings.

**The role is home based with some travel across the area.**

## **Training and Support**

Your main line of support will be from the York & Scarborough MNVP Chair who will help you to settle into the role.

There is also a number of people who you can call upon for support such as liaising closely with Trust staff, the LMNS Group lead and the MNVP network (based on WhatsApp, Facebook, and NHS Futures)

There will also be training opportunities and IT equipment can be provided if needed.



**We are looking for someone who is:**

- Passionate about helping to develop and improve the experience of maternity services for women, birthing people, and their families.
- Keen to engage families and connect with those from different backgrounds to inform maternity services development.
- A good communicator.
- Organised and willing and able to work flexibly.
- Able to travel across the York and Scarborough area.
- Provide a support role to the York and Scarborough MNVP Chair.
- Confident at delivering information and presenting.

**Nolan Principles**

MNVP roles are expected to act in accordance with the Nolan Principles of Conduct in Public Life which include: Selflessness, Integrity, Objectivity, Accountability, Openness, Honesty and Leadership.

For more information: [The Seven Principles of Public Life - GOV.UK \(www.gov.uk\)](http://www.gov.uk)

**Key responsibilities:**

**Main Role**

- Be the main contact for the MNVP in Scarborough and surrounding areas.
- Network with local providers, services, family groups and events and attend their spaces to meet with families.
- Host listening events and build the profile of the MNVP in your specific area.
- Regularly post MNVP activity on our local Facebook and Twitter Pages.

**Attendance at formal meetings**

- Attend and contribute to the York and Scarborough Quarterly MNVP meetings.
- Attend and contribute to maternity service meetings at the local Hospital NHS Trust.

**Ensuring we hear the voice of women and their families:**

- Seek the views of under-represented women, birthing people, and their families.
- Ensure consistent engagement with service users and their families and establish robust mechanisms to feedback to the MNVP and Trust.
- Provide inclusive opportunities to gather service user feedback, including hearing voices of the seldom heard community.
- Actively encourage seldom heard voices to be involved through social media and alternating meetings in accessible venues.



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### **Recruitment and support of service user reps**

- Build an MNVP membership for the area to help you to achieve the aims of the group.
- Support with the involvement and recruitment of the user representatives to the MNVP.
- Be involved in succession planning and mentoring other service users to ensure the sustainability of the MNVP.

#### **How to apply:**

For an informal chat please contact Helen McConnell, York and Scarborough MNVP Chair at [helen.mcconnell3@nhs.net](mailto:helen.mcconnell3@nhs.net)

To apply for the role please complete the expression of interest form by 5pm on 7<sup>th</sup> July 2023 and send to Laurie-Anne Palmer [hny.lms@nhs.net](mailto:hny.lms@nhs.net)