






NNEL MNVP Team

In the spring our Scunthorpe Engagement Lead Rukshana left her role. Katie Jones (HNY MNVP Group Lead, pictured with Kimberley Boyd NNEL Lead and Marie Thompson, NNEL Neonatal Lead) has been helping the team with engagement work over the summer and attending events.



 @n.ne.lincsmvp
 @northnelincs.mnvp
 n.ne.lincsmvp@gmail.com

NEWS LETTER

MNVP September Update 2025

This year has seen lots of success at the MNVP and as always we keep our vision and values close at heart. Our workplan reflects this with core priorities to support service users across North & North East Lincolnshire which include.....

1. Raising profile of MNVP and increasing diversity of feedback
2. Improving choice, personalised care and informed decision making through co-production.
3. Extend awareness and engagement of the MNVP within the Trust.
4. Embedding the voices of neonatal service users

If you are a service user and have feedback we want to hear from you.

Scan the QR code to complete our feedback form or get in touch via our various other contact methods.



Next MNVP MEETING Wed 10th Sept 10am-12pm

Join us for our next hybrid meeting at Centre4, 17A Wootton Road, Grimsby, DN33 1HE and virtual by MS Teams (please email hny.lms@nhs.net for the link)

We have a theme of Baby Loss and pregnancy after loss in this meeting with a service user story being shared and Sam from Chasing Rainbows joining us. We will also be introducing Charlotte, the new Bereavement Lead Midwife for NLaG, along with our usual updates and feedback themes from the last quarter.

We hope to welcome you and that you find the meeting impactful.

YOUR FEEDBACK IN ACTION

On the wards and in the community

Here are a few highlights of the things that have been feedback to us and what we have done with that.....

- **FEEDBACK:** More partner facilities and involvement throughout the maternity journey is needed
- **IN ACTION:** Partner project was launched to look at more access/involvement for partners considering safety, estate & service user feedback. Resources are being designed and more facilities such as air beds and reclining chairs have been purchased.
- **FEEDBACK:** More information / awareness on Pelvic health issues is needed
- **IN ACTION:** Perinatal Pelvic Health Service fully running along with a self referral process which is working well. Service user friendly coproduced leaflets and videos created also.
- **FEEDBACK:** More support and understanding of the needs of Neurodivergent (ND) service users is needed
- **IN ACTION:** ND in Maternity care working group set up to improve the experiences of these people and further educate the workforce. Service users also shared their stories at the LMNS Inclusion and Belonging conference in June.



Northern Lincolnshire Homebirth Group



May saw the launch of our new homebirth group in Barnetby Le Wold. It was a great turnout and lots of valuable information was shared with service users thinking about or planning a homebirth from our Director of Midwifery Yvonne McGrath and Community Midwife Louise Cooper. We have since had further successful groups in Scunthorpe and Louth which included an active birth workshop for those that attended. Our next group will be in Grimsby on 25th September please get in touch for more info. We hope to see you there!

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SPECIAL MENTIONS....

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“Kelly (DPoW), I was so lucky to have her support, she gave me the most beautiful water birth and physiological third stage, I couldn't believe it. He was so calm when he was born. It was like a dream birth!”

“Student midwife Amy (DPoW) was fantastic and a standout person throughout my labour & birth experience”

“Dr Aras (DPoW Neonatal) - really good and thorough, deserves a special mention!”

“Helena, the pelvic health physio, was really welcoming and made me feel at true ease when we first met. We discussed how I was feeling, my concerns and I felt truly listened to and understood”



NORTH & NORTH EAST Lincs
Maternity & Neonatal Voices
Working in partnership to improve maternity & neonatal services

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Feedback
anonymously
via our form
here.....



MNVP Recognition award: Yvonne McGrath & Aparna Manou



Each quarter we choose a team / staff members that we feel have gone above and beyond or have achieved something worthy of recognition. This quarter we chose a couple of individuals from the management team who always have service user voice at the forefront of everything they do and work very closely with the MNVP Leads to ensure this happens. The awards were given to Aparna Manou, a consultant neonatologist and neonatal clinical lead (pictured here), and Yvonne McGrath, Group Director of Midwifery. Congratulations!

Neonatal Update

We have had two successful neonatal 15 steps visits recently. It was lovely to visit Diana Princess of Wales Hospital, Grimsby (DPOW), and Scunthorpe General Hospital (SGH), to see all of the hard work that goes in to supporting our families with their neonatal journey.

Highlights included:

- Snack trolley service at (DPOW) to help parents and babies having skin to skin.
- Brand new kitchen and laundry room at SGH.



Staff, service users, MNVP and Y&H ODN at SGH 15 Steps



Staff, Service users, MNVP and Y&H ODN at DPOW 15 Steps

Family Engagement and Feedback

In Spring, we held two 'listening events' for neonatal service user feedback - Lots of refreshments, time for babies to play, goody bags to take home, and an opportunity to feedback on all things neonatal and maternity! Look out on social media for our next events in Autumn. We have also attended lots of community events, including:

- The monthly Scunthorpe focus groups
- The neonatal community support group in Grimsby.
- Family hub summer fun days

The feedback we have received is helping us to support the different departments to improve things for families (for example, getting new beds and mattresses in the parent flats in Neonatal & partner access/facilities in Maternity).

Thankyou to all those who have given feedback over the last 6 months. If you would like to give any maternity or neonatal specific feedback, please contact at:

Key upcoming dates:

- Northern Lincolnshire Homebirth group @ Adventure Village Grimsby, 25th Sept 9.30-11am
- Scunthorpe Neonatal Focus Group @ West Street Family Hub, 10-11.30am
- MNVP Quarterly meeting Thurs 4th Dec @ The Arc Scunthorpe (Hybrid) 10.15-12:15
- TBC our next 15 steps events, keep an eye on our social media for more info!



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